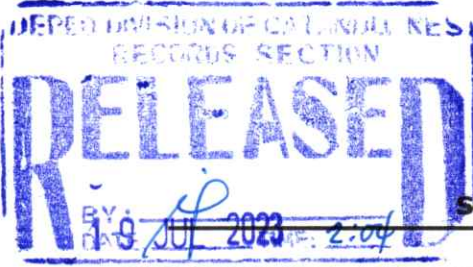




Republic of the Philippines  
Department of Education  
Region V – Bicol

SCHOOLS DIVISION OFFICE OF CATANDUANES



**UNNUMBERED MEMORANDUM**  
OSDS-SGOD-07-19-23/AVA1

TO : Assistant Schools Division Superintendent  
Chiefs, CID & SGOD  
Office/Unit Heads  
All SDO Personnel

FROM :   
**SOCORRO V. DELA ROSA**  
Schools Division Superintendent

DATE : July 19, 2023

SUBJECT : **SURVEY ON THE INTERNET SERVICE IN THE  
SDO FOR THE IMPROVEMENT OF INTERNET  
CONNECTIVITY POLICIES AND SERVICE**

- =====
1. In light of the implementation of new policies in Internet connectivity in the SDO and pursuant to the mandate of quality assurance on programs, projects and activities, this survey shall be conducted by the SMME.
  2. The result of the survey may be used as a basis for action research and for policy review on Internet connectivity in the SDO.
  3. All personnel of the SDO are enjoined to participate in said survey.
  4. Attached is the survey questionnaire.
  5. For information and guidance.



## SURVEY ON THE INTERNET SERVICE IN THE SCHOOLS DIVISION OFFICE OF CATANDUANES

Managed by the Information and Communication and Technology Office (ICTO), the Internet connectivity of the SDO is through a 900Mbps shared fiber optic connection from PLDT with around 70% effective speed of 630Mbps. The internet connection is distributed to the offices using wired and wireless technology, relying on Unshielded-Twisted Pair (UTP) cable for the backbone or main distribution line. The end result is that of the 630Mbps available broadband, only around 30Mbps is being put to use.

Using the widely accepted Internet speed measurement: speedtest.net, the wireless speed available to the SGOD is only 1.9Mbps, the CID having 27Mbps and OSDS offices, a much faster 80 Mbps. Thus, around 550Mbps are not being made available to employees of the SDO or only 12% of the available bandwidth is used while 88% is wasted or unavailable.

For DepEd personnel using wireless Internet connection, the ICTO imposes a portal login, like in hotels for hotel guests where Internet vouchers and account logins are utilized for overly restricted access instead of being treated as employees with general access to the Internet.

The ICTO is not inclined to provide free public WiFi access for its clients even when it is already considered a good practice in public administration.

Thus, this survey is being conducted to determine the acceptability of the practices and policies of the ICTO in providing Internet connectivity.

Name of Office	With Internet Connection	Yes		No
		WiFi	Wired	

INDICATORS		Strongly Agree	Agree	Disagree	Strongly Disagree
1	In terms of Internet use, <b>DepEd personnel should be treated as restricted guests, not as dignified personnel with general access.</b>				
2	<b>Withholding 88%</b> of the Internet speed from the SDO employees is reasonable.				
3	Even when <b>only 12%</b> of the Internet speed is available, <b>the ICTO is providing adequate Internet connectivity</b> to the employees of the SDO.				
4	Free public WiFi <b>should not be available</b> to the clients of the SDO.				
5	YouTube <b>is not a useful</b> source of knowledge for office use.				
6	Email <b>is not</b> a basic form of communication in DepEd.				
7	<b>Only selected employees</b> must have an Internet connection.				
8	<b>Data cap or limit should be imposed</b> on SDO Internet users even when there is no data cap on our Internet subscription.				

Remarks/Other Comments:
-------------------------