

18 September 2023

**SUPT. SOCORRO V. DELA ROSA**  
 Schools Division Superintendent  
 DEPED - Division of Catanduanes

Dear Superintendent Dela Rosa:

The Civil Service Commission Regional Office V invites you and your employees to the 7<sup>th</sup> Regional Workforce Congress to be held in Legazpi City on 25 October 2023. We R.I.S.E. (Resilience and Innovation towards Service Excellence) is designed to equip participants with the knowledge, skills, and mindset required to navigate the challenges of the post COVID-19 work environment. It recognizes the importance of resilience and innovation as key drivers for achieving service excellence. Through this event, participants will develop a holistic understanding of these concepts and their practical applications in various organizational contexts.

Below are the details of this year's congress:

We R.I.S.E. (Resilience and Innovation towards Service Excellence) 2023 Regional Governmental Workforce Congress	
Target Participants	First and second level rank-and-file non-supervisory employees (preferably those who have not yet attended any CSC training programs for the year) in NGAs, LGUs, SUCs, GOCCs, and interested private individuals who wish to work in the government regardless of age, sex, SOGIESC, religion, and ethnicity.
Date and Time	25 October 2023 at 8 a.m. to 5 p.m.
Investment Fee	₱3,000.00 (per participant) Investment fee is inclusive of training materials, meals (AM Snacks, Lunch, PM Snacks), and training e-certificate.
Venue	Legazpi City (specific venue is to be announced)
Training Hours	Credit of eight (8) hours technical training
Registration	Registration shall be done via this link: <a href="https://trd.zamitsolutions.net">https://trd.zamitsolutions.net</a> 1. Log-in to your account or create one if you have no account yet. 2. Go to training calendar and look for the Regional Workforce Congress. 3. Make sure that all the required fields have been accomplished. 4. Tick the Data Privacy Agreement and click the register button to complete the registration. An email confirmation will be sent to you containing payment instructions.  Confirmation of slots shall be on a first-come, first-served basis upon payment of the investment fee. Slots are limited per province.  For bank deposits, fund transfer or LDDAP, please use the following account details: <b>Bank: Land Bank of the Philippines (Legazpi City)</b> <b>Account Name: Civil Service Commission ROS</b> <b>Account Number: 0132100330</b> <i>Warning: GCash and Credit Card Payments are NOT ACCEPTED</i>  5. Once payment has been made, please provide us with a scanned copy of your Official Receipt (O.R.) issued by the Civil Service Commission via electronic mail to: <a href="mailto:trpayments.esero5@gmail.com">trpayments.esero5@gmail.com</a> or visit our nearest CSC RO V Field Office. Kindly state which training you will be paying for and whose name was registered.

Bawat Kawani, Lingkod Bayani

SRBzal St., Rawis, 4500 Legazpi City, Albay

T: (052) 742-9568 (Hotline)

e: [ro5@psc.gov.ph](mailto:ro5@psc.gov.ph) | <http://ro5.csc.gov.ph>



September 21, 2023

To: SDO Chiefs, Section/Unit Heads  
 Education Program Supervisors  
 Public Schools District Supervisor and In-Charge of the Districts  
 Elementary and Secondary School Heads, and  
 All Other Concerned

For Information and guidance.

  
**SOCORRO V. DELA ROSA**  
 Schools Division Superintendent

	<p>Replacements may be allowed five (5) days prior to the event so as not to forfeit the investment fee through an official letter-request sent to <a href="mailto:csc.trd@gmail.com">csc.trd@gmail.com</a>.</p> <p>A participant's failure to attend the event, which is not due to any action of circumstance caused by this Office, will not result in a refund or exemption from paying the reserved slot fee.</p> <p>Cancellation of attendance should be made through a written request addressed to Director IV Daisy Punzalan Bragais at least fifteen (15) days before the schedule, otherwise, the registration fee will be forfeited.</p>
Mode of Learning	Face-to-face
Deadline of Registration and Payment	<p><b>Registration: 18 September to 23 October 2023</b></p> <p><b>Payment: 23 October 2023</b></p>
Discussion Points	<ul style="list-style-type: none"> <li>o Keynote Message: "Resilience and Innovation towards Service Excellence"</li> <li>o Workplace Health and Safety: Preventing Illness and Promoting Occupational Wellness (Occupational Safety and Health)</li> <li>o From Piles to Proficiency: Organizing Information for Efficiency (Records Management)</li> <li>o Fostering a Culture of Innovation</li> <li>o Wellness and Mindfulness</li> </ul>

Thank you and we look forward to seeing you in this year's congress.

Very truly yours,



**Atty. DAISY PUNZALAN BRAGAIS**  
Director IV