



Republic of the Philippines
Department of Education
 REGION V - BICOL



Office of the Regional Director

July 10, 2023

REGIONAL MEMORANDUM
 No. 265, s. 2023

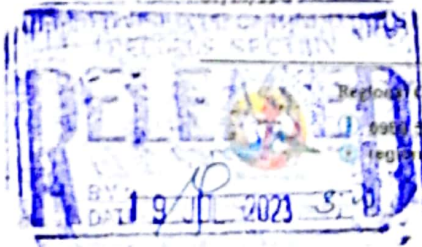
CREATION OF HELPDESK INVOLVING PLI CONCERNS

To : Schools Division Superintendents
 School Heads, Implementing Units

1. This Office launches **PLI HelpDesk** in coordination with Private Lending Institutions (PLIs) to ensure that all DepEd Personnel with loan accounts with PLIs can easily reach them within the confines of their respective schools short of taking leave of absences.
2. During the conduct of 1st Regional Meeting with PLIs on June 15, 2023 at SDO-Sorsogon Province, the following were agreed as common Terms of Reference for PLI's personnel that will take charge their Help Desk:
 - a. There should be at least one (1) designated PLI personnel that will receive concerns from DepEd Personnel;
 - b. The mode of communication with **PLI HelpDesk** is through online;
 - c. The PLI personnel In-charge of **PLI HelpDesk** upon receipt of concern or query from DepEd borrower shall immediately acknowledge receipt of the same and expected to respond to the concern/query being presented within three (3) working days;
 - d. The PLI is required to submit to this office, through the Payroll Services, a Monthly Summary Report indicating the number of clients served, brief summary of concerns raised, remarks indicating actions taken and result thereof;
3. As regards list of focal persons from PLIs and their corresponding contact details, kindly refer to the herein attached Table;
4. As such, Schools Division, Offices and Implementing Units are instructed to disseminate this information and post the **PLI HelpDesk Table** at least to two (2) conspicuous places of the SDO and within school premises where DepEd personnel may have nearby access to it.
5. Immediate dissemination of and strict compliance with this Memorandum is desired.


GILBERT A. SADSAD
 Regional Director

AD-PS/ajdvS/lbe
 07/16/23



Regional Center Site, Rawis, Legazpi City 4500

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Republic of the Philippines

Department of Education

Region V - Bicol

SCHOOLS DIVISION OFFICE OF CATANDUANES



July 19, 2023

To : Assistant Schools Division Superintendent
 Chief Education Supervisors
 Education Program Supervisors
 Public Schools District Supervisors/In-Charge of Districts
 Elementary and Secondary School Heads
 Administrative Officers (Elementary & Secondary)
 All Others Concerned

For information and guidance.


SOCORRO V. DELA ROSA, CESO V
 Schools Division Superintendent

EMJAT



Republic of the Philippines
Department of Education
REGION V - BICOL

**ACCREDITED PRIVATE LENDING INSTITUTIONS HELP DESK
CORRECTED COPY**

<i>Name of PLI</i>	<i>Focal Person</i>	<i>Email Address</i>	<i>Contact Number</i>	<i>Messenger Account</i>
AgriBank	Angelica Caldwell	ipaycard@agribank.com aacaldwell@agribank.com.ph	09455672134	Angel Lubiano
Beneficial Life		jpjav@benlife.com.ph		
BDO Network Bank Inc	Josie Lita R. Ramos Michael Titular	ramos.josie-lita@bdonetworkbank.com.ph titular.michael@bdo.com.ph	09064904056 09761732076	
Camalig Bank		camaligbankCARU@gmail.com		
Cagsawa Rural Bank, Inc.	Henry L. Losit�no, Jr.	cagsawarb@yahoo.com	09176507402	
Camarines Sur Teachers and Employees Multi Purpose Cooperative	John Eric B. Candido (Account Officer)	castemupco.0368@gmail.com	09810036296	John Eric B. Candido
Camarines Sur Elementary and Secondary Teacher and Employees Association, Inc. (CASESTEA)	Jessanit Albeus	casestea1947@gmail.com	09485461594	Jessanit St. John Albeus

China Bank Savings	Mark Jay M. Marifosque	mjmarifosque.cbs@chinabank.ph	09950295858	MJ Marifosque
City Savings Bank, Inc.	Christian G. Aznar	christian.aznar@citysavings.com.ph	09176295970	Ken CSB
East West Rural Bank	Marjorie M. Garcia Ritzel B. Briz	MMGarcia3@eastwestbanker.com RBBriz@eastwestbanker.com	09498842915 09989722172	Marjorie Garcia Ritzel B. Briz
First Consolidated Bank	Ramon Belaro Jr.	feblegaspi@yahoo.com	09173120854	Ar Belaro First Conso Bank Gubat
Fortune Life	Alvin L. Perez	alvin_perez@fortunelife.com	09959882587	
GSAC	Erwin Farenas	info@gsac.coop	09393103169	Erwin Farenas
Kaguruan Coop		kmpc_1995@yahoo.com		
LandBank	Andrew D. Salazar	lpblegaspi@loans@yahoo.com	09661934855	Andrew Salazar
Legazpi Savings Bank	Adrian T. Llana	adrian.llana@legazpi.bank.com.ph	09175343775	
Legazpi City Division Credit Cooperative				
Millennium Educators and Retirees Association, Inc.		MERAINC2014@gmail.com		
MTMAS	Lemuel Torregozo	ldtorregozo68@gmail.com	09175316011	
Paramount Life & General Insurance Corp.	Evangeline S. Tabios	evangeline.tabios@paramount.com.ph	09178870265	Vangie Tabios
Phillife Financial	Maribel Calmada	maribel@phillife.com.ph	09511641278	Maribel Calmada
Phil Business Bank	Ralph Kennedy Sotto	raphkennedysotto@yahoo.com.ph	09124209546	

PPSTA	Mark Lester M. Balingit	ppsta_region5@yahoo.com	09291217200	Ppsta Legazpi
Producers Bank	Atty Anthony F. Frayna	psbcantthonvfrayna@gmail.com	09173186448	Frayna Anthony
Rural Bank of Angeles	Odee Abello Jacqueline Villaroman	abellood@rba.com.ph	09190662373	Eedo Olleba
Rural Bank of Irosin (Sorsogon) Inc	Ariane M. Estevez Mary Rose A. Encinares Brian G, Nemez	rblioandep@gmail.com rb_irosin@yahoo.com.ph	09385862554 09467100610 09506161627	Rural Bank of Irosin (Sorsogon), Inc. Mary Rose A. Encinares
RB San Jacinto	Jovan G. Lames	van_ire@yahoo.com	09816957978	Jovan Lames
Sorsogon Public School Teacher & Employees Coop. Inc.	Marliou Odeña	sorsogon_pstempco@yahoo.com	092226598455	Marliou Rivas Odeña
UCPB Savings Bank, Inc.	Jose V. Bumalay Salvador Sandagon	jovibumalay@gmail.com	099888586301	Ote Bumalay
United Coconut Planters Life Assurance Corporation (COCOLIFE)	Bhonavie B. Palaroan	depedfrontlinert@cocolife.com	09989686187 09228227990 09989686187	Bhonavhie B. Palaroan
Wealth Bank	April G. Brimon Tezza Joy Dioquino	brimon.april@wealthbank.com.ph dioquino.tezzajoy@wealthbank.com.ph	09919709861 09270725118	Apol Apple