



Republika ng Pilipinas  
**Kagawaran ng Edukasyon**  
REHIYON V (BIKOL)  
TANGGAPANG PANSANGAY NG MGA PAARALAN NG CATANDUANES

July 31, 2025

**DIVISION MEMORANDUM**  
No. 683 s. 2025

**REITERATION OF THE MORATORIUM AND CENTRALIZED CERTIFICATION  
UNDER ONE DEPED, ONE QMS**

To: OIC-Assistant Schools Division Superintendent  
CID and SGOD Chiefs & Personnel  
OSDS Unit Heads & Personnel  
Public Schools District Supervisors  
Elementary and Secondary School Heads  
All Others Concerned

1. In reference to Regional Memorandum No. 00922, s. 2025, this Office reiterates the moratorium on ISO preparations and procurement of third-party certifying bodies for all division offices and public schools. The Department of Education established the One DepEd, One QMS Policy through DepEd Order No. 009, s. 2021, titled Institutionalization of Quality Management System (QMS) in the Department of Education. The policy aims to: Integrate internal processes; upgrade people capacity; ensure consistency in quality service delivery; and foster continuous improvement for enhanced and sustained client satisfaction.
2. As emphasized in the Regional Memorandum, the procurement and timing of third-party certifying bodies shall be handled solely by the DepEd Central Office and charged to CO-GASS Funds, subject to existing procurement guidelines. Hence, all division offices and public schools are directed to strictly refrain from initiating or engaging with any ISO certification activities involving third-party certifying bodies.
3. Non-compliance shall be subject to administrative action in line with DepEd Order No. 49, s. 2006 – Revised Rules of Procedure of the Department of Education in Administrative Cases.
4. Additional details and clarifications are found in the attached copy of Regional Memorandum No. 00922, s. 2025.
5. For immediate information, guidance, and strict compliance.

**DELFIN A. BONDAD**  
OIC, Assistant Schools Division Superintendent  
Officer-In-Charge



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Republic of the Philippines  
**Department of Education**  
REGION V - BICOL



17 July 2025

REGIONAL MEMORANDUM  
No. 0922, s. 2025

**REITERATION OF THE MORATORIUM AND CENTRALIZED ISO  
CERTIFICATION UNDER ONE DEPED, ONE QMS**

To : Assistant Regional Director  
Schools Division Superintendents  
Assistant Schools Division Superintendents  
Chiefs of Functional Divisions, this Office  
Chiefs of the Curriculum Implementation Division (CID)  
Chiefs of the Schools Governance and Operations Division (SGOD)  
All Others Concerned



1. The Department of Education established *One DepEd One QMS Policy* through the issuance of DepEd Order No. 009, s. 2021, titled **Institutionalization of Quality Management System (QMS) in the Department of Education** which aims to integrate the Department's internal processes, upgrade people capacity, and ensure consistency in the delivery of quality services, and foster continuous process improvement that will result in enhanced and sustained client satisfaction.
2. However, this Office gives reiteration of the moratorium on ISO preparations and procurement of third-party certifying bodies for all schools division offices and public schools. As emphasized in the cited DepEd Order, the procurement and timing of third-party certifying bodies shall be the responsibility of the DepEd Central Office and shall be charged to CO-GASS Funds following existing procurement guidelines. All concerned are enjoined to adhere to the provisions of the cited DepEd Order.
3. Non-compliance shall be subject to administrative action, in accordance with DepEd No. 49, s. 2006, otherwise known as the Revised Rules of Procedure of the Department of Education in Administrative Cases.
4. Relevant details on this concern are expounded in the attached enclosure.
5. For information and dissemination.

  
**GILBERT T. SADSAD**  
Regional Director

QAD/mpp  
07/17/2025



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[DM-OUHROD-2025-1977] REITERATION OF THE MORATORIUM AND CENTRALIZED ISO CERTIFICATION UNDER ONE DEPED, ONE QMS

From Office of the Undersecretary for Human Resource and Organizational Development (OUHROD)  
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Date Wed 7/16/2025 4:18 PM

To DEPED I ILOCOS REGION <region1@deped.gov.ph>; DEPED II CAGAYAN VALLEY <region2@deped.gov.ph>; DEPED III CENTRAL LUZON <region3@deped.gov.ph>; DEPED REGION IV-A CALABARZON <region4a@deped.gov.ph>; MIMAROPA REGION <mimaropa.region@deped.gov.ph>; DEPED V BICOL REGION <region5@deped.gov.ph>; DepEd VI Western Visayas <region6@deped.gov.ph>; DepEd Region VII Central Visayas <region7@deped.gov.ph>; REGION VIII EASTERN VISAYAS <region8@deped.gov.ph>; DEPED IX ZAMBOANGA PENINSULA <region9@deped.gov.ph>; DEPED X NORTHERN MINDANAO <region10@deped.gov.ph>; DEPED XI DAVAO REGION <region11@deped.gov.ph>; DEPED XII SOCCSKSARGEN <region12@deped.gov.ph>; DEPED REGION XIII CARAGA <caraga@deped.gov.ph>; DEPED CORDILLERA ADMINISTRATIVE REGION <car@deped.gov.ph>; DEPED NATIONAL CAPITAL REGION <ncr@deped.gov.ph>; Tolentino Aquino <tolentino.aquino@deped.gov.ph>; Benjamin Paragas <benjamin.paragas@deped.gov.ph>; Ronnie Mallari <ronnie.mallari@deped.gov.ph>; Alberto Escobarte <alberto.escobarte@deped.gov.ph>

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1 attachment (331 KB)

DM-OUHROD-2025-1977 REITERATION OF THE MORATORIUM AND CENTRALIZED ISO CERTIFICATION UNDER ONE DEPED, ONE QMS.pdf

**Dear Regional Directors and Schools Division Superintendents:**

In line with the Department of Education (DepEd) mission to continually improve and streamline its systems and processes to ensure better delivery of quality basic education services nationwide, a One DepEd, One QMS that is relevant and applicable at all governance levels was institutionalized through DepEd Order No. 009, s. 2021 titled *Institutionalization of a Quality Management System (QMS) in the Department of Education*. This established the One DepEd, One QMS Policy applicable and relevant across all governance levels.

To support this, the Department issued the National QMS Operations Manual for adoption and implementation per governance level through DepEd Memorandum No. 014, s. 2022, or *The DepEd Quality Management System Manual and Procedures and Work Instructions Manual*. Prior to DO 009, s. 2021, a moratorium on ISO preparations and procurement of third-party certifying bodies was implemented and remains in effect. Effective January 2020, field offices are no longer allowed to initiate independent ISO certification activities. Field offices are expected to coordinate with the DepEd Central Office, through the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED), for the harmonization of QMS documents, processes, and procedures.



To align with the Department's goal of establishing a One DepEd, One QMS that is certifiable to ISO 9001:2015, and in response to the concerns of field offices on their ISO Certification, the adjusted target schedule for the ISO 9001:2015 Certification per governance level is indicated below:

Fiscal Year	Governance Level
2027	School Division Offices (SDO) and Negros Island Region
2030	Public Schools

As reiterated in DO 009, s. 2021, the procurement and timing of third-party certifying bodies shall be the responsibility of the DepEd Central Office and shall be charged to CO-GASS Funds following existing procurement guidelines. All Regional Directors, Schools Division Superintendents, and School Heads/Principals, are enjoined to adhere to the provisions of the said DepEd Order.

Furthermore, per Item 5 of DepEd Memorandum No. 078, s. 2021, also known as *Reiteration of DepEd Memorandum No. 035, s. 2020 and Plans for ISO 9001:2015 Quality Management System Certification for Field Offices and Public Schools in the Department of Education*, non-compliance shall be subject to administrative action, in accordance with DepEd Order No. 49, s. 2006, otherwise known as the *Revised Rules of Procedure of the Department of Education in Administrative Cases*.

Meanwhile, the Regional Offices are expected to provide technical assistance in the cascading of establishing and implementing the One DepEd, One QMS to their respective SDOs in preparation for their ISO Certifications.

For queries and/or clarifications, please contact the BHRD-OED through email at [nqmssupport@deped.gov.ph](mailto:nqmssupport@deped.gov.ph) or call (02) 8633-5375.



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Please help us in improving our service by answering our survey  
form: <https://forms.office.com/r/0S5c5wG5sQ>

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